



# Aptos Professional Services

Continuously run at peak performance with the leader in Unified Commerce



## Partner with professionals committed to your success.

Aptos is dedicated to providing you with consistent, long-term value. Our team of retail professionals is readily available to support your solutions and help your retail enterprise thrive.

The Account Executives and Managers at the heart of your Aptos partnership. The Project Managers who guide your implementations. The Business, Solutions and Technical Analysts who align your solutions perfectly with your operations. The Professional Services and Support team members are the backbone of Aptos. And a big reason why we can successfully support hundreds of the world's top retail brands.

## Key Benefits

- **Go live faster, smarter and better** with the help of our Implementation professionals and partners.
- **Get unparalleled hardware procurement, deployment and support** from the most seasoned and well-connected professionals in the retail industry.
- **Overcome obstacles quickly, effectively and smoothly** with talented support professionals at-the-ready regardless of the retail issue you may face
- **Gain peace of mind and bandwidth to focus on business growth** by putting the burden of store hardware and software management on our shoulders.
- **Confidently run your enterprise on modern Cloud architecture** with experts in ensuring uptime, staying secure and leveraging the ability to scale your retail brand.

### CAPABILITIES

Implementation	Hardware	Support	Store	Cloud
<ul style="list-style-type: none"> <li>• Initiate projects with mutual understanding</li> <li>• Design blueprints for success</li> <li>• Build comprehensive implementation plans</li> <li>• Test rigorously for risk</li> </ul>	<ul style="list-style-type: none"> <li>• End-to-end staging and deployment</li> <li>• Maintenance and support for peak performance</li> <li>• Leverage relationships for the more valuable procurement</li> </ul>	<ul style="list-style-type: none"> <li>• Dedicated partners for the entire relationship lifecycle</li> <li>• Flexible and extensible options to suit your needs</li> <li>• Rapid Response Support Portal</li> </ul>	<ul style="list-style-type: none"> <li>• Comprehensive delivery and deployment, from install to in-store infrastructure</li> <li>• Expert mobile device service and support</li> <li>• Key payment partnerships</li> </ul>	<ul style="list-style-type: none"> <li>• Rapid deployment and scalability support</li> <li>• 1st-party SaaS hosting</li> <li>• Ongoing delivery, management and application services</li> <li>• Managed licensing, security and compliance</li> </ul>



## A partner who listens

We're in the business of helping our clients win. Our focus on creating better client relationships is how we've helped retailers around the world succeed for more than 40 years.

Our Professional Services and Support teams aren't just experts in their field. They're committed to putting your needs first, too. Learn more about the qualities that drive your professional partners at Aptos at [aptos.com/culture](http://aptos.com/culture).

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## Top retailers trust Aptos Professional Services

**crocs™**

**L.L.Bean**

**MICHAEL KORS**



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## Aptos is the leader in Unified Commerce solutions for retail.

Our cloud-native POS platform empowers the modern store with agile, mobile and omnichannel experiences. Integrated order management, merchandising, CRM, sales audit and analytics unify both the experience and the enterprise.

Aptos helps hundreds of retailers around the world elevate their brand experiences, optimize their operations and prepare for whatever comes next.

Learn more at [aptos.com](http://aptos.com).

## Let's connect!

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